

Preparation before a Video Assessment

Video Interview Support - Liz - 2016-09-09 - Troubleshooting and technical difficulties

Before setting up your video assessment, make sure the following things are up and running:

- Make sure that your webcam is connected to the computer
- Make sure you are connected to the internet
- Make sure that Adobe Flash Player has been updated to the most recent version (click [here](#) to check)
- Restarting your computer before taking the assessment can help avoid some technical issues.
- Close all other programs that may use your webcam, such as Skype.

Tags

detecting

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what do i need?