



[Knowledgebase](#) > [Troubleshooting and technical difficulties](#) > [Preparation before a Video Assessment](#)

Preparation before a Video Assessment

Video Interview Support - Liz - 2016-09-09 - [Troubleshooting and technical difficulties](#)

Before setting up your video assessment, make sure the following things are up and running:

- Make sure that your webcam is connected to the computer
- Make sure you are connected to the internet
- Make sure that Adobe Flash Player has been updated to the most recent version (click [here](#) to check)

- Restarting your computer before taking the assessment can help avoid some technical issues.

- Close all other programs that may use your webcam, such as Skype.

- Tags
- [detecting](#)
- [interview](#)
- [prepare](#)
- [preparing](#)
- [requirements](#)
- [setting](#)
- [what do i need?](#)