

## Video crashed

Video Interview Support - Liz - 2016-09-09 - Troubleshooting and technical difficulties

If your internet browser crashed whilst recording your video assessment please get in touch with us or the employer.

To prevent this from happening again there are a few steps you can take:

- Restart your computer
- Close any unnecessary programmes that aren't required for the Video Assessment
- Close any unnecessary tabs on your internet browser.

### Tags

broke

closed

crashed